AUSLOCK®

Lock Better. Live Better.

# Smart Lock User Manual

H11A (no fingerprint sensor)
H11B (with fingerprint sensor)

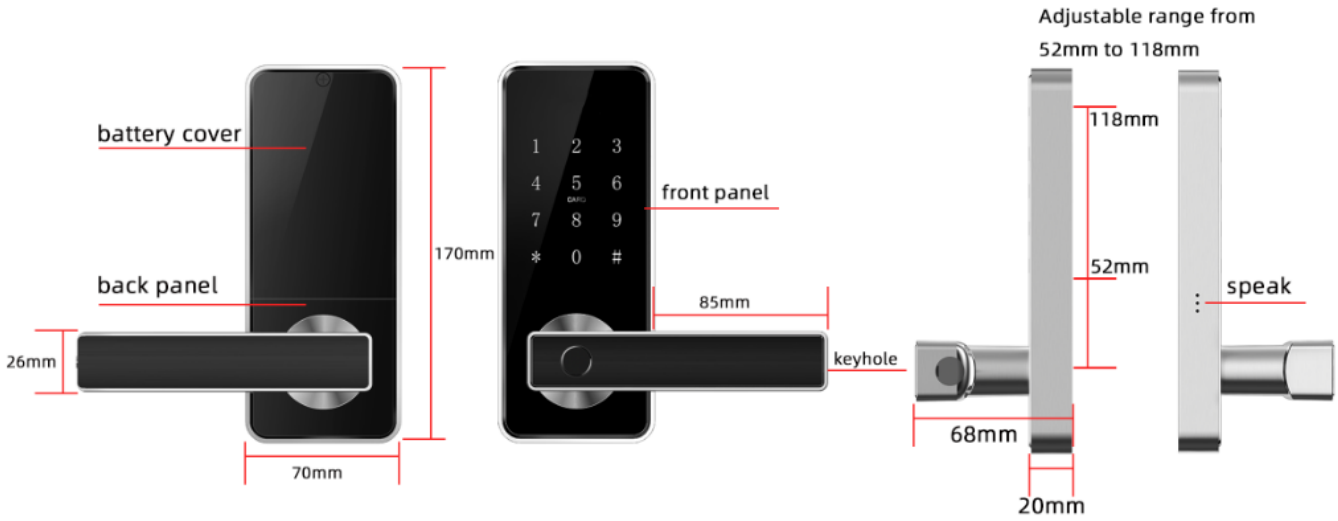
**Special Attention:**

1. Please keep override keys out side of premises just in case you need to use them.

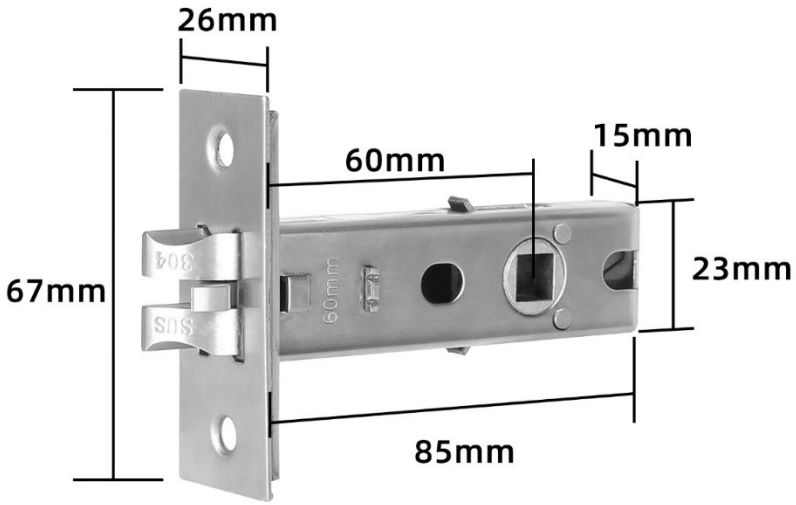
2. Lock also has a power bank override on the front panel in case locks are inside.

3. Please replace batteries immediately once receiving any notification via lock or app.

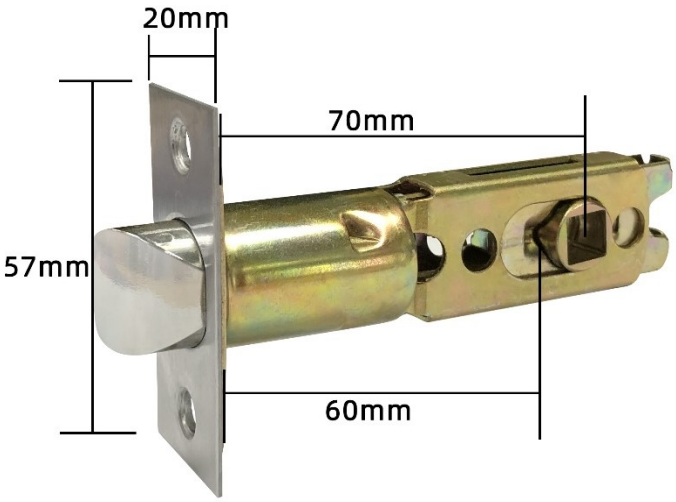
# 1. **Lock** Dimension




# 2. Latchet




OR

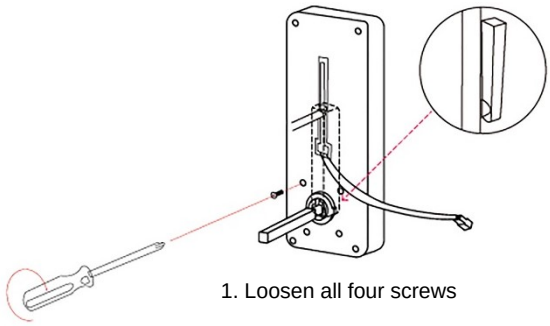


# 3. Installation

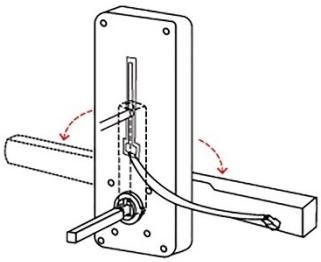
## 3.1 How to adjust the handle:

**Notice:** Adjust the handle according to the direction you open the door.

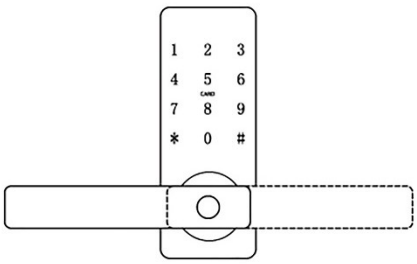
**Front of the lock**



1. Loosen all four screws

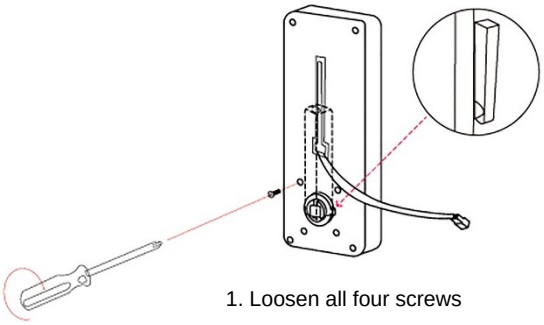


2. Rotate the handle towards the left for left opening direction. Rotate the handle towards the right for right opening direction.

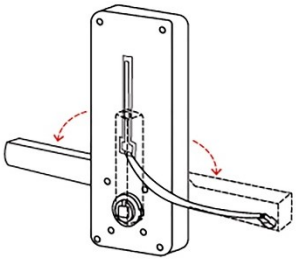



3. Reinstall the screw after adjusting the handle direction.

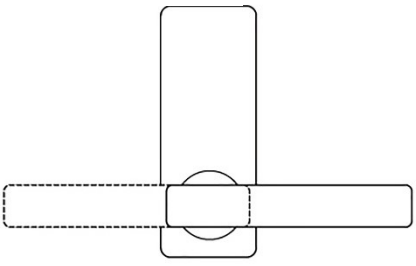
***Back of the lock***



1. Loosen all four screws

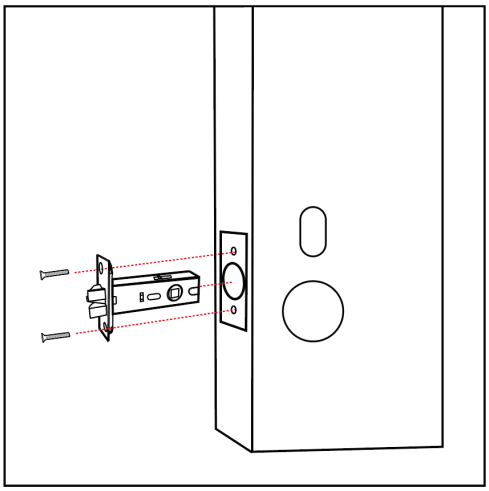
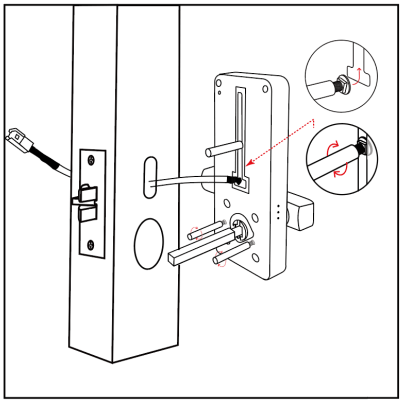
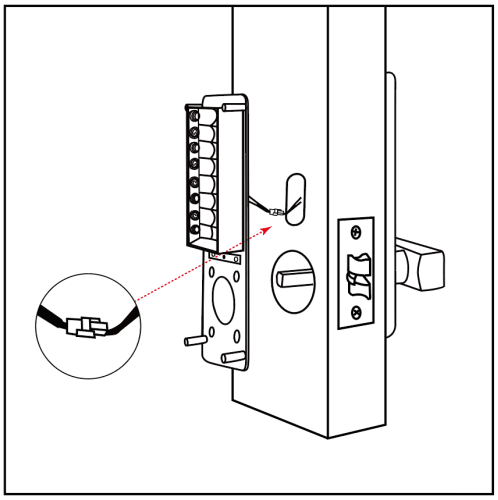
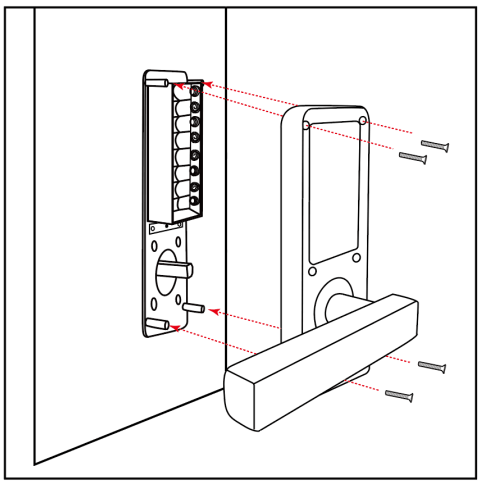
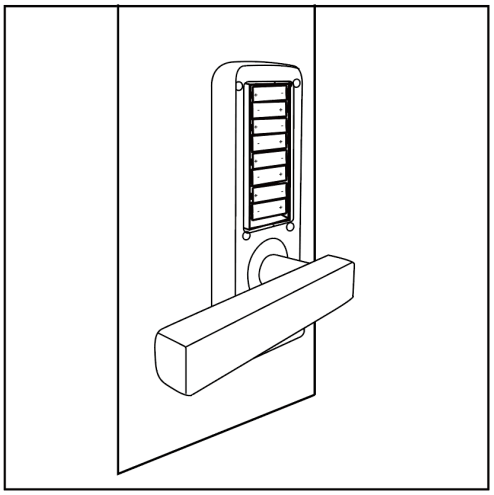
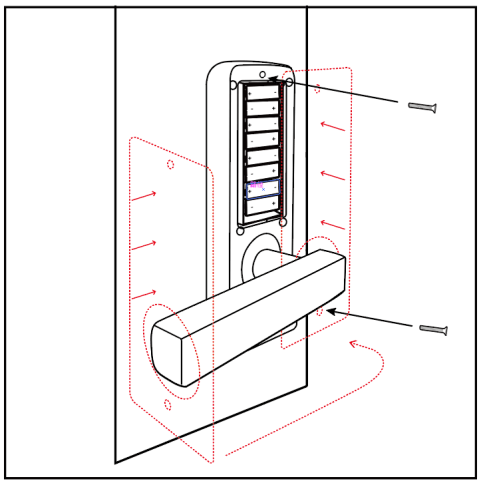


2. Rotate the handle towards the left for left opening direction. Rotate the handle towards the right for right opening direction.



3. Reinstall the screw after adjusting the handle direction.

## 3.2 **Installation** Guide

| Step 1: Install Latchet | Step 2: Install Sliding Screw Casing |
|---|---|
|  |  The screw casing place is adjustable from 55mm to 100mm far from the Spindle hole depending on the location of the new hole or the old door hole. |
| **Step 3: Install Front Panel and Wire** | **Step 4: Install Back Panel** |
|  |  |
| **Step 5: Insert 4x AA Batteries** | **Step 6: Screw battery cover** |
|  |  |

## 4. Specifications

| | |
|---|---|
| Suitable for Models | H11B/A Only |
| Materials | Zinc Alloy |
| Front Panel Lock Size | 170*70*20mm |
| Back Panel Lock Size | 170*70*20mm |
| Lock Weight | 1.5KG |
| Unlocking Way | Bluetooth<br>Gateway (option)<br>Fingerprint (H11B only)<br>Password<br>Card<br>Mechanical key |
| Colour | Silver<br>Black<br>White |
| Doors it works with | Wooden Door<br>Swing Door |
| Batteries | 6V/4x AA Batteries |
| Door Thickness to Fit | 30-80mm |
| Data Capacity | Unlimited |
| Working Temperature | -25℃-60℃ |
| Working Humidity | 20%-90% |
| Low Wattage Alarm | Less than 4.5V |

### System Reset

Open the cover of the battery. Then hold the Reset" button as shown on the image for 5s. After that press “000#” on the touch pad to complete the system reset.

# 5. Registration

## **5.1** How to connect the lock to the phone:

1. Please scan the QR code to download the app

2. You can also download the Auslock App in the App store or Google Play

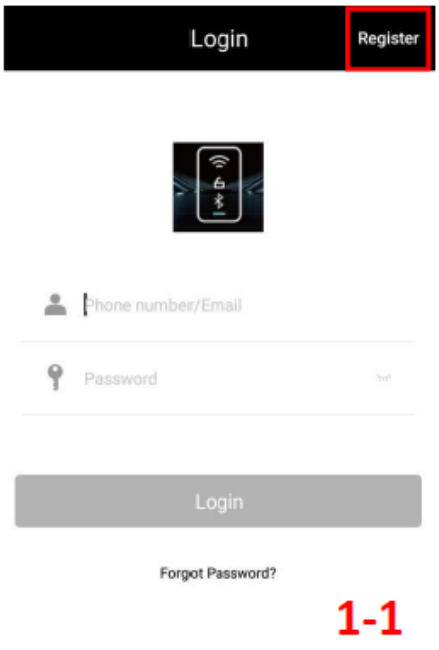
3. Register a new account using your phone number/email or login with an existing account.

4. Touch the locks screen to light up the buttons then on the App click " + Add Lock".

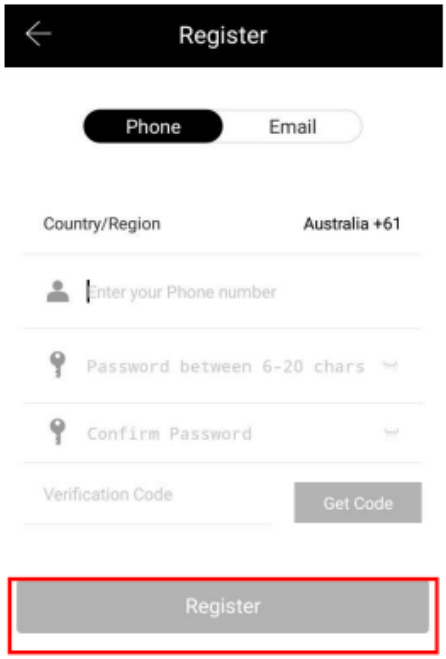
5. Once the lock appears nearby on the phone screen click "+"

6. Re-name the lock to what you want.

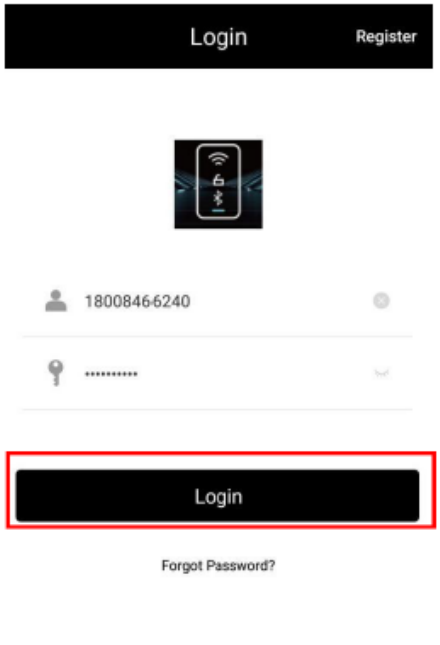
7. The lock is added successfully.



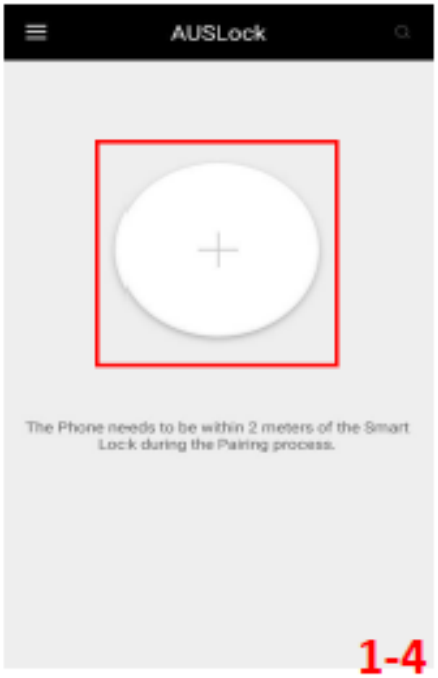

1-1

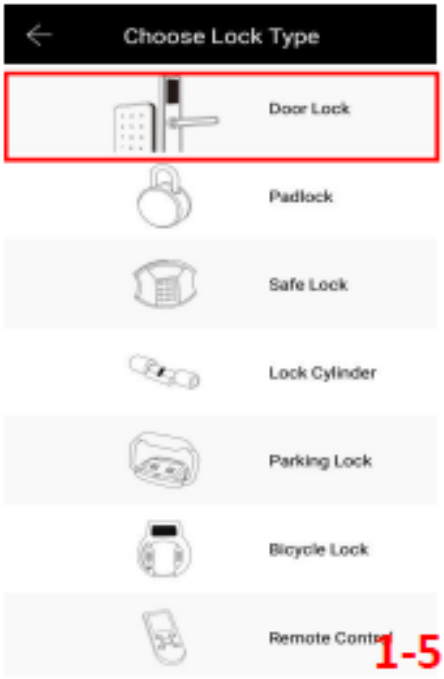



1-2

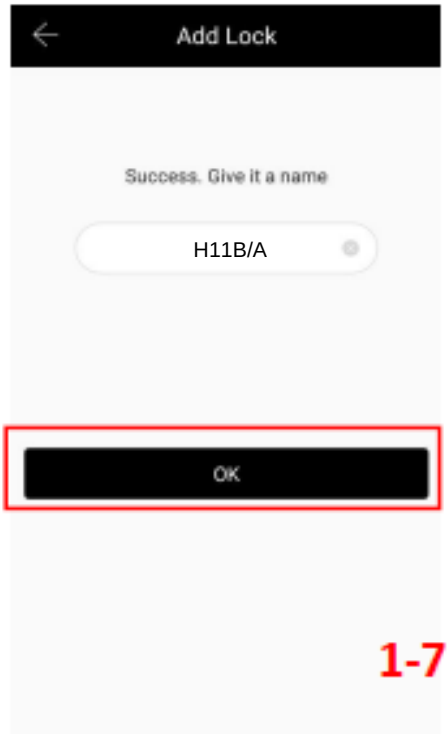


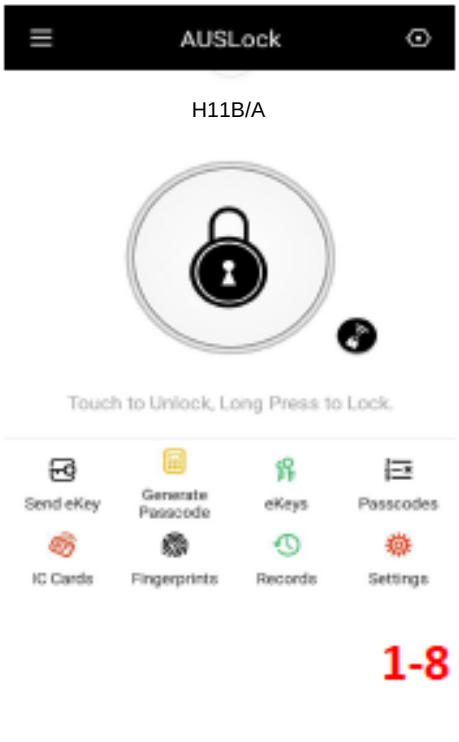

1-3


AUSLock
The Phone needs to be within 2 meters of the Smart Lock during the Pairing process.
1-4


Choose Lock Type
Door Lock
Padlock
Safe Lock
Lock Cylinder
Parking Lock
Bicycle Lock
Remote Control
1-5

Nearby Locks
H11B/A
S21B_a5c244
S202T_c5f42a
AC-M6_e61760
M10_f967dc
KDLY02_4cbfe8
H60_423e4b
S31B_083cdd
N20_6a0eaa
N10_e7662b
S202T_b6b170
HP01_b1a023
1-6


Add Lock
Success. Give it a name
H11B/A
OK
1-7


AUSLock
H11B/A
Touch to Unlock, Long Press to Lock.
Send eKey
Generate Passcode
eKeys
Passcodes
IC Cards
Fingerprints
Records
Settings
1-8

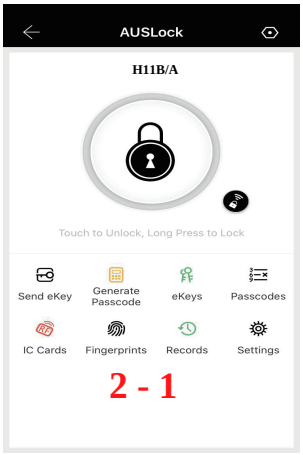
### 5.2.1. User Management

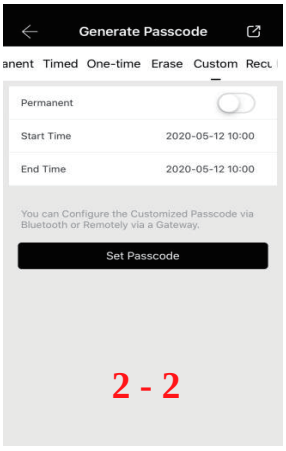
### 5.2.2. Bluetooth management:

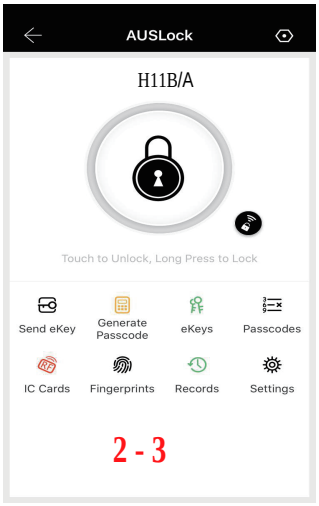
Please ensure that you are within 5m of Bluetooth Range. After connecting the smart lock to the app as shown above tap the " " icon to unlock. Please refer to the below image '2 - 1' to see example.

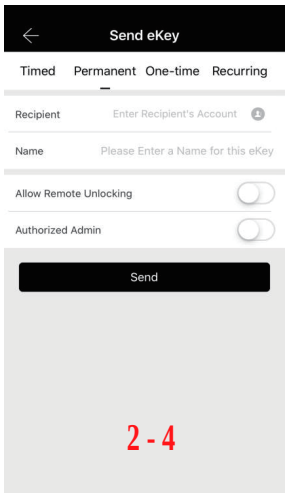
### 5.2.3. Setting Passcode

Setting up a Passcode is straight forward and simple. First select the 'Passcodes' as shown on image 2 -1.
You can then select any of the options which are the following: Permanent, Timed, One-time,Custom or Recurring as shown on image '2 - 2'. Please refer to the below description for further detail regarding each Passcode option.




- Permanent: The Permanent feature generates a random 6 digit Passcode that can be used an unlimited amount of times and will always
remain valid until deleted by the admin and/or the one that generated it.

- Timed: The Timed feature generates a random 6 digit Passcode for period of time set by the user. During the period of time that the Passcode is valid it can be used an unlimited amount of
times. Once the time reaches its end then the Passcode will no longer be valid and will self delete.

- One-time: The One-time feature generates a random 6 digit Passcode that remains valid at all times unless deleted by the user. It only works
one time and then once used it will self delete therefore no longer being valid.

- Custom: The custom feature is our most flexible Passcode set up option. It allows you to set up your own Passcode with digits between 4 - 8
then giving the option of having it timed to work within a certain period of time or to remain permanent allowing to be valid for as long as the user wants.

- Recurring: The Recurring option allows the user to generate a 6 digit random Passcode that works on and off in according to the set time. For example you can generate a random Passcode 123456# that will work every Friday 10:am - 5pm and will remain invalid in all other times and days.

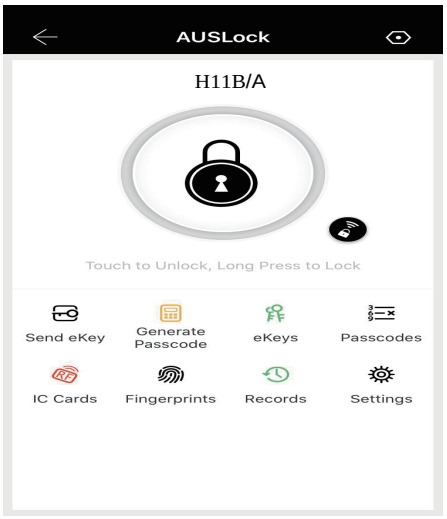
### 5.2.4. Send e-Key

The Auslock app allows you to send E-Keys'

' to other users that also have a Auslock account. The E-Key allows the receiver to unlock/lock the smart lock via the app by tapping the ' ' icon as shown on image '2 - 3'. The E - Key is sent using the receivers mobile number or email that the receiver used to set up their account. The E - Key has a variety of options such as Timed,Permanent, One-time and Recurring as shown below on image '2 - 4'.

### 5.2.5. Add a RFID card

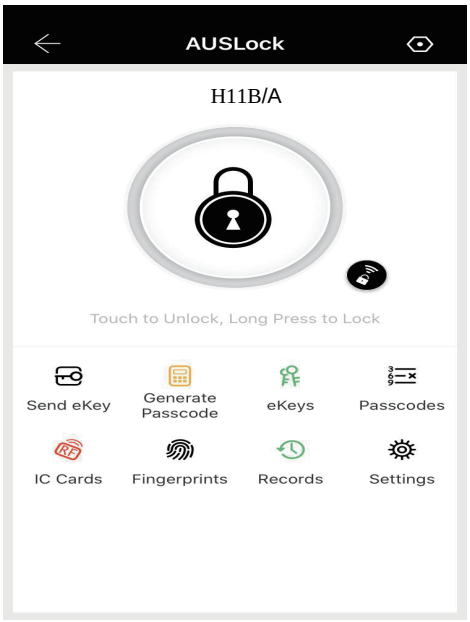
RFID cards are another smart feature to access your home. You simply select
the ' IC Cards ' as shown in the image next to this text. Upon selecting ' IC Cards '
You will have the option to set up one the of the following:




- Permanent: Which sets a user up permanently and will work at all times unless erased from using.
- Timed: This feature allows the user to operate the RFID cards for a set period of time.
- Recurring: This feature will validate the RFID card to a set reoccurring time and day.
  Once you select the option that you want you then simply tap the card on the face of the lock to activate.

### 5.2.6. Add fingerprint

To add a fingerprint to the lock you will need to first go on the main feature page of the lock and select the ' Fingerprints ' icon as shown
on the image next to this text. You will have the following options to choose from:




- Permanent which allows you to set up a fingerprint that is valid always unless deleted by the authorized user.

- Timed which allows you to set up a fingerprint that is only valid between a set time.

Once selecting between permanent or timed you will be asked in place your finger 4 times on the fingerprint reader to set up and complete the registration.

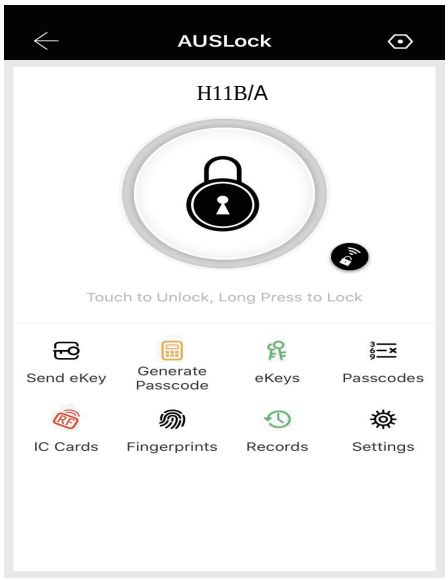
### 5.2.7. e-Key management

E-key is a smart feature that allows you to send unlock/lock access to another user via the app
only. You can manage all of the E-Key users by selecting the eKeys icon.

### 5.2.8. Passcode management

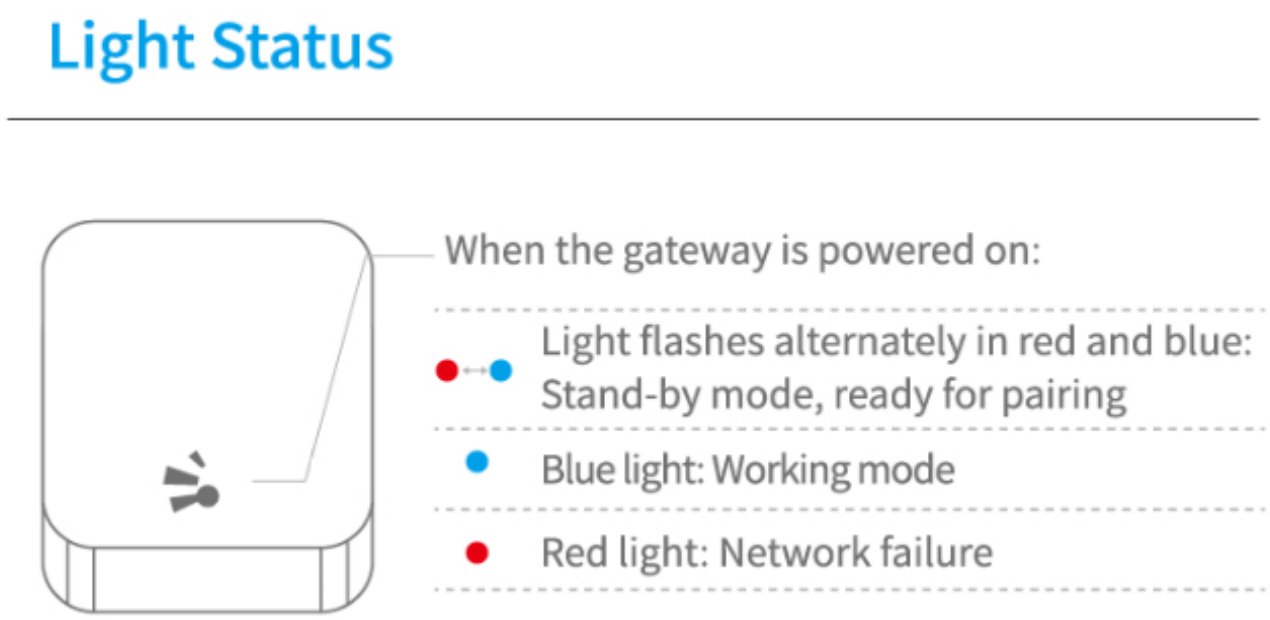
You can manage your Passcodes via the 'Passcodes' icon. To see the records of any user you simply select the user in the Passcode page. You will be taken to the 'Passcode Info' page in which you will find a option called 'Records' last above 'Delete'. (Gateway bridge is required to receive this information in real time).

### 5.2.9.Unlock records

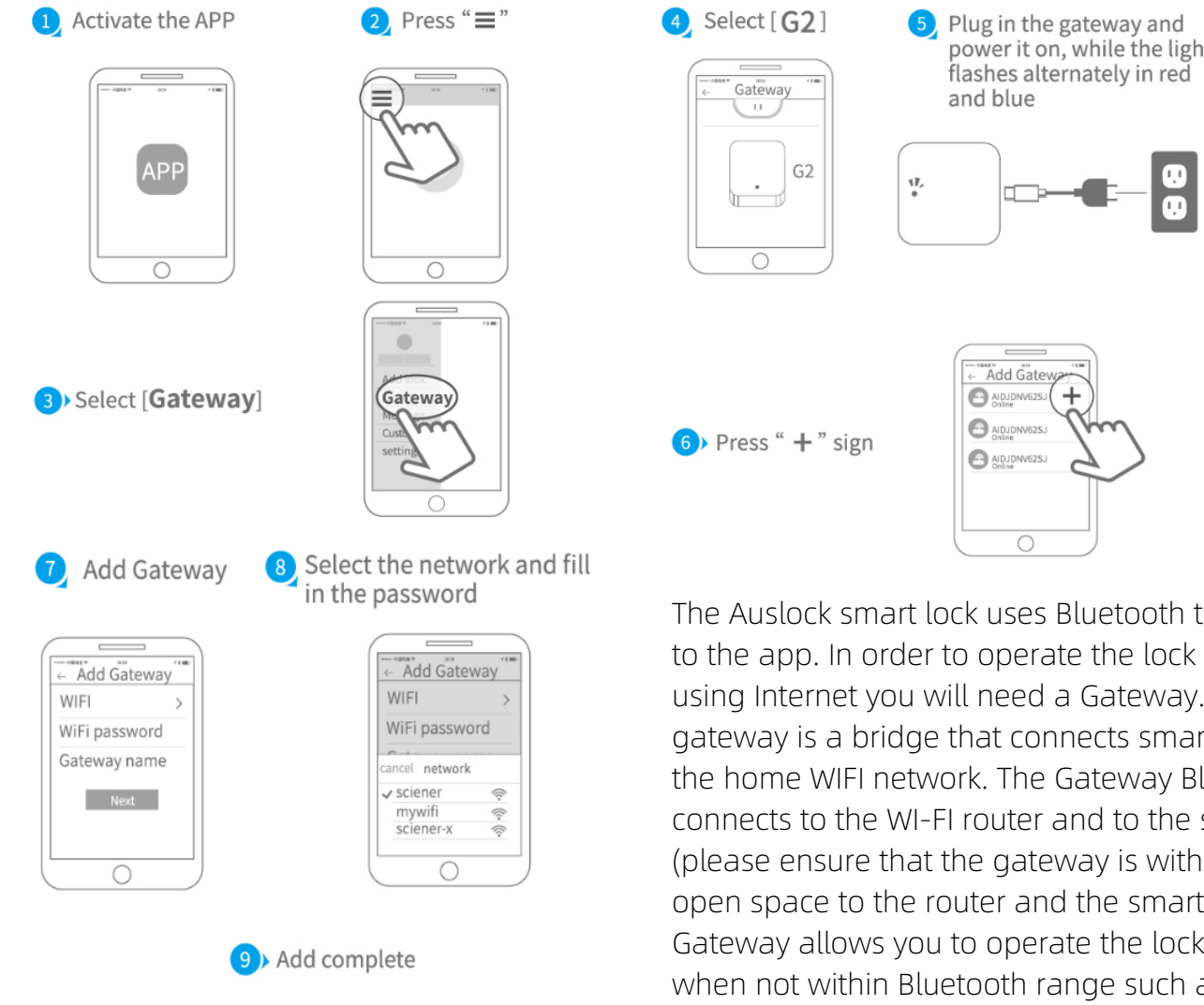



To view the unlock records you will need to tap the ' Records ' icon on the main page as shown
below. The Records page allows you to see who unlocked the smart lock at what time and day. It
will also allow you to see what smart feature was used to unlock the smart lock.

## 5.3 Add Gateway (Option)



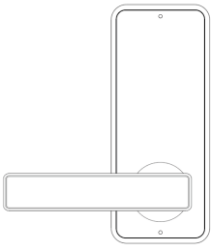
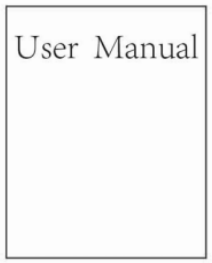
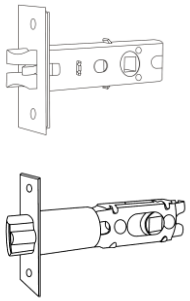
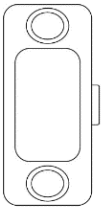
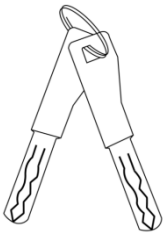
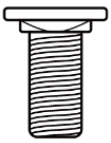

### Pair the Gateway with APP




⚠ Notice: If times out, please power off and try it again.

The Auslock smart lock uses Bluetooth to connect to the app. In order to operate the lock remotely using Internet you will need a Gateway. The gateway is a bridge that connects smart locks and the home WIFI network. The Gateway Bluetooth connects to the WI-FI router and to the smart lock (please ensure that the gateway is within 15m of open space to the router and the smart lock). The Gateway allows you to operate the lock remotely when not within Bluetooth range such as Passcodes, Unlock/lock, records checking etc.

## Packing List

| | | | | |
|---|---|---|---|---|
| Picture | |  |  | or  |
| Name | Front Panel | Back Panel | User Manual | Latchet |
| Quantity | 1 | 1 | 1 | 1 |
| Picture | |  |  | |
| Name | Strike | Strike Box | Mechanical Key | Card |
| Quantity | 1 | 1 | 2 | 3 |
| Picture | |  | | |
| Name | Sliding Screw | Fixing Screws 2 | Fixing Screws 1 | Sliding Screw Casing |
| Quantity | 6 | 2 | 4 | 4 |
| Picture | | | | |
| Name | Pointed Screw | Waterproof Rubber Plate | Wifi Gateway | |
| Quantity | 4 | 2 | 1 (option) | |

# Guarantee

AUSLOCK

Lock Better. Live Better.

Please fill the details in the form below then email the form to admin@auslock.net within 30 days or else full services may not be offered.

Customer Full Name : _____

Customer Contact No. : _____

Place of Purchase (store) : _____

Purchase Date : _____

Product Name : _____

Product Model : _____

1) Please do not lose this card just in case you might need it for warranty service.

2) We provide you with a one-year warranty from the date of purchase. Visit www.auslock.com

3) This warranty service is valid for customers in any country.